

When you become a member with OptiMed Health you will instantly have tools available to keep track of your benefits, as well as service your needs. Our member portal gives you the support and freedom to access your benefits 24/7.



First time portal users will need to register for our portal using links provided on our website.

Returning users can login using links available on our website.

Website: <https://www.optimedhealth.com/login/>

Member and Provider Login



What can member's do on the portal?

- Support links to contact us, or talk with customer service representatives
- Links for easy claim submission
- View Processed Claims that have been Submitted
 - The claims data will be available for previous years, as well as current year
- View deductible information, current year utilization of the plans, and limits of coverage
- View plan eligibility and when your coverage began
- Print a Temporary ID card, or request a new ID card to be mailed
- Access plan documents, claim forms, benefit information, and a copy of the policy.
- Update member information within the profile

Need Help with our Portal....

Contact our Customer Care team, and we can help with navigation or questions about your member portal.

customercare@optimedhealth.com

1-800-482-8770

Call-In Hours Available: Monday-Friday 8:00 AM- 6:00 PM (EST)



OptiMed PATIENT ADVOCACY PROGRAM

Contact OptiMed If:

- A claim is denied because necessary documents were not received.
- A claim was not received, and the medical provider is billing you

An OptiMed Customer Service Agent will contact the provider and request the missing or updated information on your behalf.

Customer Service Line: 1-800-482-8770

E-Mail Address: customercare@optimedhealth.com